

Information Technology Services

The University of Hong Kong



Quick Tips for Using the Central IT Services



Network Services

- **WiFi:** select “**HKU**”
- **LAN:** one-time network card registration
- **HKUVPN:** for accessing the campus network when students are off-campus; login with 2-factor authentication (**2FA**) (automatically registered after initial HKU Portal PIN is changed)



SIS

- Complete Master Registration
- Obtain course information & effectiveness
- Perform course enrollment
- Declare major, minor and specialization
- Access Gradebook



HKU Email

- **HKUPortalUID@connect.hku.hk** (you can change your Portal UID within 7 days after Master Registration)
- Powered by **Google** with unlimited disk space
- Under **MyEmail** tab of HKU Portal



Moodle

- Access online course materials
- Participate in forums and online quizzes
- Submit assignments
- Connect to Panopto to view the videos of classes



HKU Portal

Single sign-on portal for SIS, HKU email, Moodle and Libraries



Software Download





Daily Useful Services



HKU Event Calendar

Students can synchronize lecture, tutorial and examination timetables with their personal calendars



Mobile Applications

- HKU App
- Courses@HKU
- HKU Shuttle Bus
- Attendance@HKU
- HKU Tutorial Sign-up



uPrint

Print anywhere in the learning commons, libraries and faculty-based PC laboratories using the communal PCs or personal notebooks



ITS Training

- ITS Orientation
- Training courses on Moodle (Learning Management System) and Panopto (Lecture Capture System)
- High Performance Computing



Assistance

ITS Service Desk

- Self-Reporting System
- Phone: 3917-0123
- Email: ithelp@hku.hk
- Chatbot



Learning Commons

Communal PCs and/or printers are available for use at

- Chi Wah Learning Commons
- The Oval
- The Curve



Students can reserve the study rooms in the Chi Wah Learning Commons

