Daily Useful Services

HKU Event Calendar
Staff can synchronize University holidays, pay days, and events registered at HKU Event Management System (HKUEMS) with their personal calendars.

Network Services
- **WiFi**: select “HKU”
- **LAN**: one-time network card registration
- **HKU VPN**: for accessing the campus network when staff are off-campus; login with 2-factor authentication (2FA) (automatically registered upon the creation of HKU Portal account)

Mobile Applications
- HKU App
- Courses@HKU
- HKU Shuttle Bus
- Attendance@HKU
- HKU Tutorial Sign-up
- uLock@HKU

IT Training
- **ITS Orientation**
- Training courses on Moodle and Panopto
- High Performance Computing
- Other Trainings (such as Zoom, MS Teams, Qualtrics, etc.)

Assistance
**ITS Service Desk**
- Self-Reporting System
- Phone: 3917-0123
- Email: ithelp@hku.hk
- Chatbot
- Live Chat

Learning Environment Services
- **Communal PCs and printers**
- **Study rooms for reservation by staff** (in the Chi Wah Learning Commons)

Central classrooms with audio visual support

Portable audio, video, and data projection equipment available for borrowing