



Daily Useful Services



HKU Event Calendar

Staff can synchronize University holidays, pay days, and events registered at HKU Event Management System (HKUEMS) with their personal calendars



Mobile Applications

- HKU App
- Courses@HKU
- HKU Shuttle Bus
- Attendance@HKU
- HKU Tutorial Sign-up
- uLock@HKU



Network Services

- **WiFi:** select "HKU"
- **LAN:** one-time network card registration
- **HKUVPN:** for accessing the campus network when staff are off-campus; login with 2-factor authentication (2FA) (automatically registered upon the creation of HKU Portal account)



ITS Training

- ITS Orientation
- Training courses on Moodle and Panopto
- High Performance Computing
- Other Trainings (such as Zoom, MS Teams, Qualtrics, etc.)



Assistance

ITS Service Desk

- Self-Reporting System
- Phone: 3917-0123
- Email: ithelp@hku.hk
- Chatbot
- Live Chat



Learning Environment Services

Learning Commons (Chi Wah Learning Commons and The Curve)

- Communal PCs and printers
- Study rooms for reservation by staff (in the Chi Wah Learning Commons)



Central classrooms with audio visual support



Portable audio, video and data projection equipment available for borrowing

