How to Use Student Lockers for Full-time Undergraduates

First Time Installation

1. Install uLock@hkapp.
2. Install uPay@hkapp.

Operation Procedures

Check-in

1. Tap “Press to Start” on the cabinet console.
2. Open the uLock@HKU app.
3. Tap “SCAN”. Scan the QR code displayed at the console.
4. Put your belongings inside the assigned locker.
5. Close the door. The app will show “Door closed. Thank you.” Otherwise, check if the door is properly closed.

Check-out and Pay

1. Tap “Press to Start” on the cabinet console.
2. Open the uLock@HKU app.
3. Tap “SCAN”. Scan the QR code displayed at the console.
4. Select the preferred payment method and follow the instructions to pay.
5. After successful payment, tap “OK”.
6. The door will be opened and please take away ALL your belongings.
7. Close the door before leaving.

Check Locker Availability

1. Open the uLock@HKU app.
2. Tap “Available Lockers” at the right bottom.

Emergency Contact: 3917 2883 (Lost and Found)